HealthFirst Connecticut Authority

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AGENDA QUALITY, ACCESS, AND SAFETY WORKGROUP JULY 30, 2008

- 1. Review and approval of Minutes of June 18th, 2008
- 2. Summary report of progress of HealthFirst Connecticut Authority, Statewide Primary Care Access Authority, and Cost, Cost Containment, and Finance Workgroup
- 3. Presentation and discussion: Jean Rexford, Jane Nadel, Pat Baker, Jennifer Jaff, Lisa Reynolds, Teresa Younger and Tonya Court have met between meetings to focus on recommendations and strategies with respect to improving quality and safety of care. Jane and Tonya will present on their work and facilitate the discussion.
- 4. Presentation and discussion: Dr. Victor Villagra was asked to put forward concept/recommendations and strategies with respect to chronic disease management and care coordination. Victor will present and facilitate discussion.
- 5. At the last meeting, we took a first try at moving to some specific recommendations, as can be found in the Minutes but still stayed in a pretty broad discussion. At this meeting, we are going to try to synthesize our prior discussions and learning from presentations, discussions, readings, and the work of individuals who have focused on specific issues identified so far by the Quality, Access and Safety Workgroup. We look forward to your continued enthusiastic participation.

Framework for developing final recommendations of the Quality, Access, Safety

-Identifying the key concerns/problems

- -Identify goals and recommendations to address/correct/improve
- -Develop specific strategies to implement the recommendations

-Specify metrics that will mark progress towards goals

-Innovate where we need to